

LANDMARK RESORT
TERMS AND CONDITIONS OF BOOKING AND OCCUPANCY

Please read these conditions carefully. The rental of this property is conditional upon your accepting these terms & conditions, by signing into the Landmark Resort you are agreeing to be bound by such terms and conditions.

- 1/ All reservations must be secured with a deposit, Master card, Visa Card, Bankcard, cheque, cash and EFT payments are all acceptable methods of payment.
- 2/ Charges must be paid by cash or credit card before occupancy commences unless special prior arrangement have been made.
- 3/ Check in time starts from 2.00pm on the day of arrival.
- 4/ Checkout time is at 10 a.m. unless pre arranged with reception; additional fees apply for later check outs and are subject to availability.
- 5/ Please note that we do not accept bookings arriving or departing on Christmas Day 25th December. If these terms are not met, your booking will be rejected.
- 6/ We are careful not to misrepresent Landmark Resort. Room numbers are not guaranteed. We cannot be held responsible if the accommodation is unsatisfactory on arrival. No refund is given if you are unsatisfied with your accommodation. In certain circumstances refunds will be given due to health and safety reasons, shortened stay or non-arrival due to extraordinary circumstances. Satisfactory evidence in writing from a guest may be considered. This refund process may take 2-4 weeks. No guarantee is given that your money will be refunded.
- 7/ By signing the registration card the guest authorizes the Manager to charge the credit card supplied on check in for any losses, damages or excessive cases of Cleaning that the occupant of the room is liable under this document. Landmark Resort is a non smoking complex, smoking is only permitted on balconies, a cleaning fee may be charged for rooms that have smell of cigarette.
- 8/ All Landmark guests shall comply with all body-corporate by-laws; failure to comply may result in immediate termination of occupancy and forfeit of all rental monies paid.

Deposits:

Low & Mid Season –

\$100.00 per reservation to be paid within 7 days of booking. Bookings made inside of 7 days to arrival must be paid immediately.

High Season: \$300 per reservation and the balance of accommodation payable by the end of November

All peak season bookings will require full payment 4 weeks prior to arrival date or the tenancy may be cancelled at the discretion of the Landmark Management.

Cancellations:

Low & Mid Season –

Bookings cancelled outside of 14 days will be charged a \$50 cancellation fee.

Cancellations made less than 14 days and up to 24 hours to arrival a \$100 Cancellation fee applies.

Booking cancelled inside of 24 hours to arrival the full accommodation will be charged unless the apartment can be let for the same duration of the original booking.

High Season –

Cancellation made outside of 28 days to arrival a \$50 admin fee will be charged. Cancellations inside of 28 days to arrival and where unit cannot be let for same period, the full accommodation will be charged.

- 8/ Only the number of people shown on registration may stay in the apartment overnight.
- 9/ Neither Body Corporate, the Manager nor the apartment owner is liable for any damage or loss of property of which a Guest may sustain while on the complex.
- 10/ The apartment must be vacated if after receiving a warning you are asked to leave.
- 11/ If the occupancy ends or is terminated, the Guest must immediately vacate the apartment. The Manager is authorized to do whatever is required to enforce the eviction of any Guest and removal of Guests property.
- 12/ The manager may inspect the apartment at any time with reasonable notice and at any time without notice if the Manager is of the opinion that there has been a breach of these conditions.
- 13/ No animals or pets are to be brought onto the complex.
- 14/ Tariffs are subject to change without notification.

Landmark Resort is a self Catering Accommodation provider; all rooms are fully equipped with laundering facilities and cooking facilities. It is important to note that apartments are not serviced daily; any amenities including linen that require replacing are available via reception for an additional fee.

All Stays of 8 nights or longer will receive a mid Stay clean, where linen, toweling and amenities will be replenished.